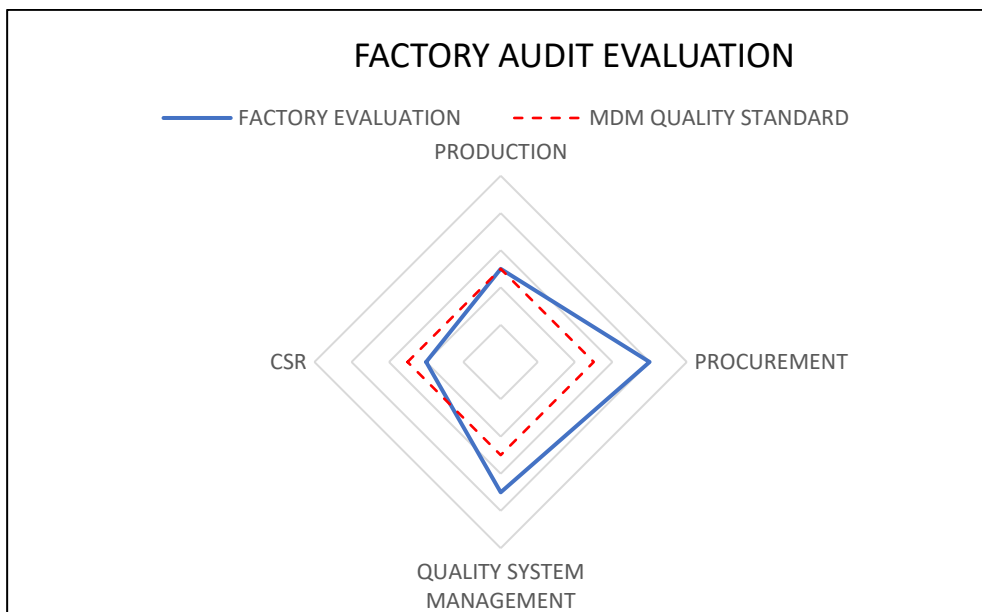


Trader		MDM Auditor Name	QUENTIN VIGNAUD
Factory	HOUDOS	MDM Buyer Name	MARION LEYMARIE
City - Country	CIXI - CHINA	Date	30/04/19

FACTORY AUDIT RESULT	<b>PASSED</b>	SCORE	<b>6/10</b>
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FACTORY AUDIT SCORE			
Fields	Score / 5	Weight /5	Weighted Score
Production	2.5	5	12.5
Procurement condition	4	3	12
Quality Assurance System	3.5	5	17.5
Corporate social responsibility	1	1	1
	<b>total</b>	<b>14</b>	<b>43</b>

Factory audit Evaluation	Corrective action plan needed	2 <sup>nd</sup> Factory audit needed	Score
PASSED	No	No	> 8 to 10
<b>PASSED</b>	<b>Yes</b>	<b>No</b>	<b>&gt; 5 to 8 &gt;</b>
FAILED	Yes	No	> 4 to 5 >
FAILED	Yes	Yes	> 2 to 4 >



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Corrective action & improvement plan needed	

## Part 1: Factory profile

### General information

Date of foundation	2014/10/28	
Legal status	Limited company	
Area	10.000 m2	
Factory Manager	Zhang ChengHua	
Number of office staff	10	
Total number of workers	60	
Website	www.houdosfurniture.com	
Export percentage	80%	
Payment terms (L/C, T/T...)	T/T 30/70	
Development project	Increase the number of workers and buy vacuum machine	
Annual turnover USD for the past 3 years	1.780.000 \$ 2016	Trend: 
	2.225.000 \$ 2017	
	2.375.000 \$ 2018	

### Product information

Main products	Chair / sofa / recycled wood furniture
Knock-Down furniture	10%
Assembled furniture	90%
Range level	Middle
Raw material in %	Solid wood 80% MDF 10% Plywood 10%
Wood origin	Shandong China / Dongbei China/ USA
Certification of the wood	FCS for chairs
Type of cover	Fabric


### Main Markets

Product type	Major customer name	Market location	Monthly Order Qty
Diner chair	MILK	CHILI	2
Diner chair	ESR	AUSTRALIA	4
Wardrobe	COCOVILLA	ARGENTINA	5


### Sales Contact

Name	Xie Yvonne
English level	Good
Address	Cixi city, Longshan district
Phone number 1	+86 15306608136
Email address	yvonne@houdosfurniture.com

### Business license

Information about the business license	<b>Registration No.:</b> 91330282316849510J <b>Date of Issue:</b> 2014/10/28 <b>Date of Expiry:</b> LONG TERM <b>Registered Capital:</b> 1.000.000 RMB <b>Registered address:</b> Cixi city, Longshan district <b>Legal Representative/CEO:</b> Zhang ChengHua <b>Legal Form:</b> Limited company <b>Issuing Authority:</b> Cixi County Administration for Industry and Commerce
	

### Export license

Information about the export license	<b>Registration N° :</b> 91330205MA2AH7N08U <b>Registered Capital:</b> 1.000.000 RMB <b>Legal representative :</b> Xie Yunyun <b>Date of registration :</b> 2018/02/11
	

### Shipment information

Incoterm	FOB
Port of loading	Ningbo

Factory overview



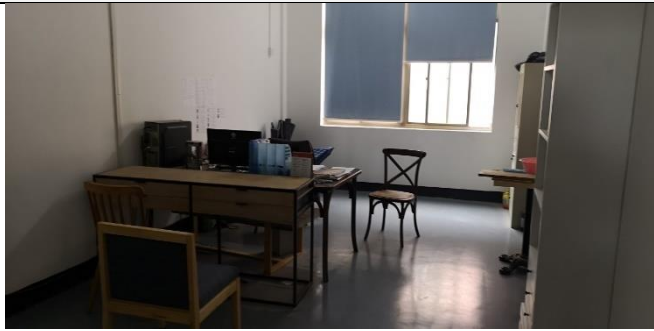
Gate of the factory

Factory outside view



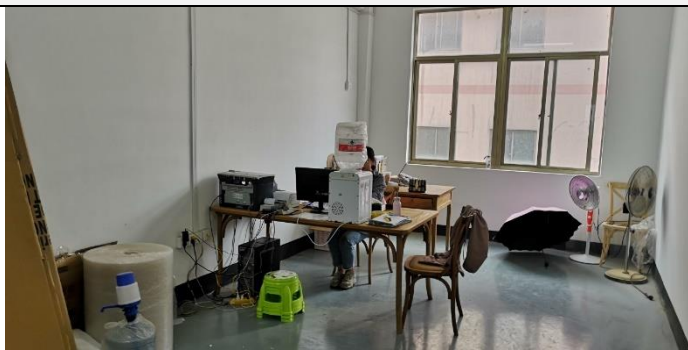
Factory outside view

Factory outside view



Production office

Buyer office



Sales office

Sales / director / factory director / buyer / quality manager

## Part 2: Production

### Factory organization – General information

Factory organization chart available	Yes
Production organization chart available	Yes
Business Management Software	No
List of the machine available	Yes
Staff turnover	4%

### Factory organization – Details of the staff

Production line workers	40
Engineering Staff	5
Quality Control Staff	5
Administration Staff	8
Sales Staff	2
Others	
<b>Total</b>	<b>60</b>

### Sampling capacity

Specific staff count	2
Technical drawing skills	OK
Approval sample lead time (including the packaging)	10 days
Approval sample well-kept	Average condition

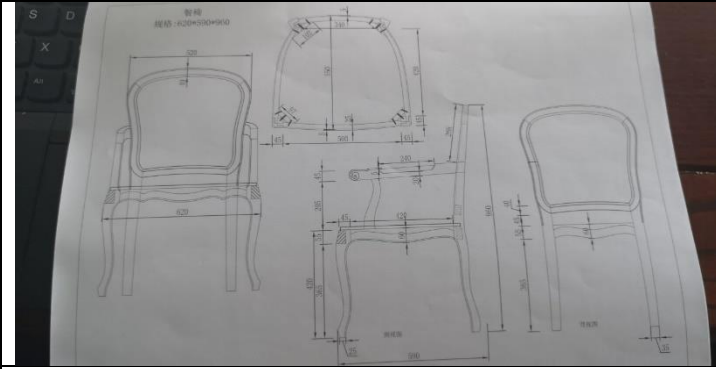
### Showroom



### Golden sample room



### Technical drawing



### Development workshop



### Overall production capacity

Nb of container of the current production	25
Nb of container of the maximum production capacity	40
Number of containers available for MDM	10
Period of the peak of production	Mars to July / September to December
Lead time for the 1 <sup>st</sup> order	8 weeks
Lead time for repeat order	6 weeks

### Machines for production

Machine Name (origin)	Count	Comments : brand, machines conditions and age, location in the factory...
Sawing machine (China)	14	In the workshop, average condition
Wood press machine (China)	1	In the workshop, average condition
Wood sanding machine (China)	3	In the workshop, average condition
Wood drilling machine (China)	10	In the workshop, average condition
Mortise and tenon machine (China)	2	In the workshop, not working
Painting box (China)	1	In the workshop, average condition
Drying room (China)	1	In the workshop, average condition
Vacuum and ventilation (China)	1	In the workshop, average condition, only on each machine
Planer machine	4	In the workshop, average condition
Milling machine	5	In the workshop, average condition

### Information about the machines for production

Last investment made	Inside frame inverter (140.000 RMB)
Next investment planned	General vacuum system (220.000 RMB)
Nb of person in the maintenance team	1
Record of the equipment maintenance	Yes
Frequency of the maintenance	Monthly
Work instructions / procedures provided at appropriate locations	Yes

### Environmental

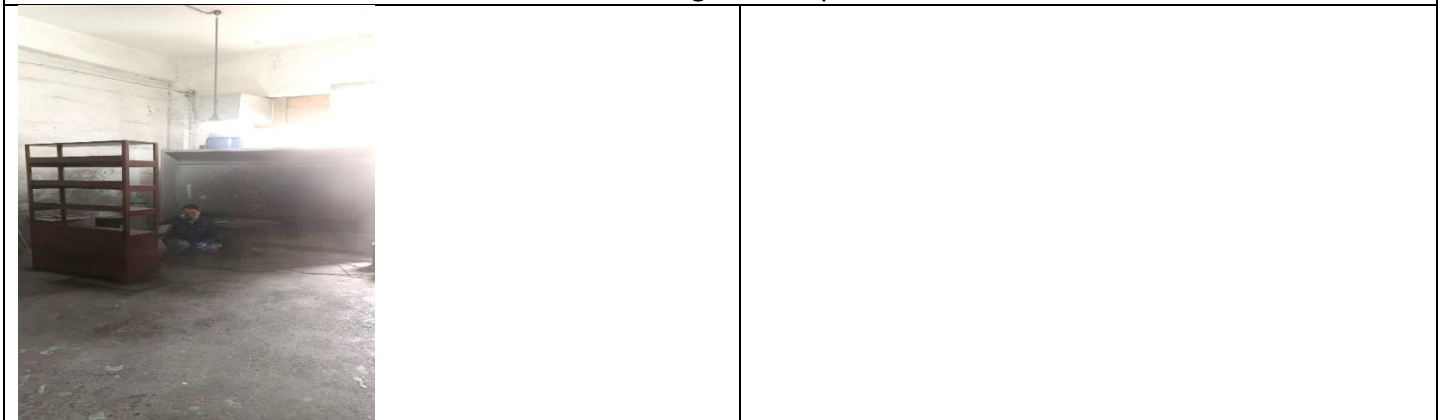
Control of the environmental protection	Once a year officially and twice randomly
Frequent Power Outage in the area (government policy, raining season...)	1 day / month
Investment done in order to improve the environmental protection level of the factory	yes

### Production lines

#### Wood workshop : cutting, drilling, assembling



#### Painting workshop





Packing capacity	
List of the equipment	Common tools
Number of workers	5
Packing area	500 m2
Lightness	Average
Cleanliness	Good
<b>Production weekly capacity</b>	10 ctn

Warehouse capacity	
Storage of the raw material in nb of container	5
Storage for the finished products in nb of container	4
Is the place of warehouse effective?	Yes
Platform for the loading	No
How many container can be loaded at the same time?	2
Humidity control	Yes but not effective
Cleanliness	<b>NOT GOOD because no general vacuum system yet</b>

**Raw material warehouse**



Recycled wood	New wood
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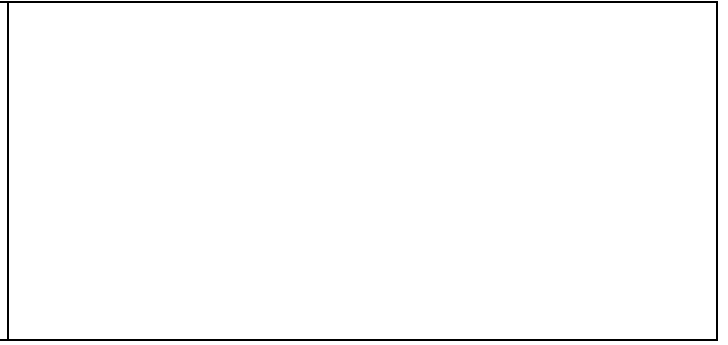


Carton	
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**Finished product warehouse**



	Packing
--	---------



**General comments from auditor**

- The factory seems to be well organized and has a small turnover of the workers = stability for the production
- They just started export for more than 1 year, so they still need to hire more workers if they want new customers
- They have been controlled by the government about environment and the report is solid, we won't have a closing of the factory in the middle of the prod for environmental issues

**Score: 2.5/5**

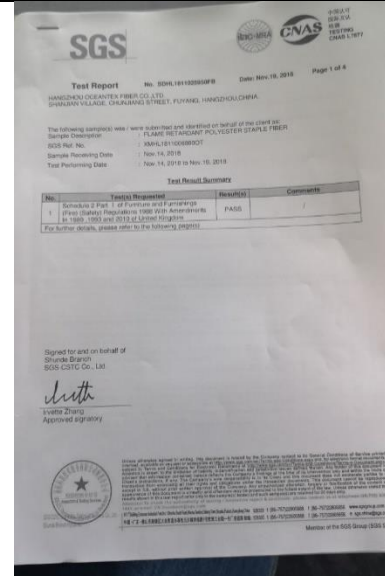
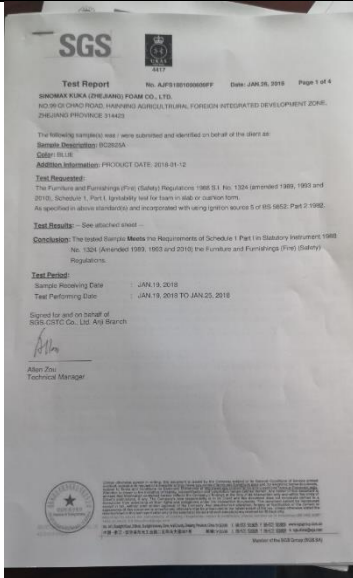
## Part 3: Procurement condition

### Subcontracting

Number of subcontractors	3 metal frame / marble / glass
Quality management policy	Audit each year from Houdos / montly report about defects
Quality management reports	Yes

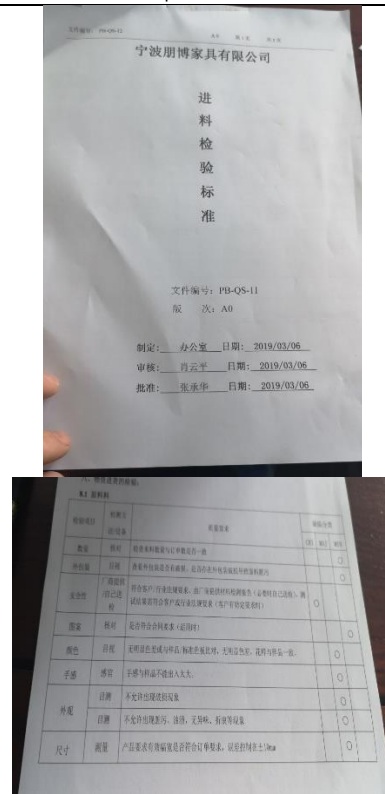
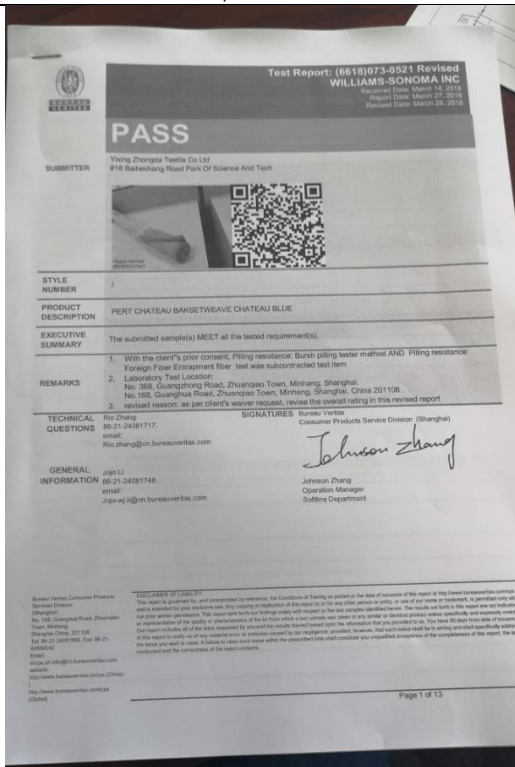
### Related pictures

### Test reports



SGS reports on foam

SGS reports on fiber



BUREAU VERITAS reports on textile

Factory QC plan for arrival of raw materials

**宁波朋博家具有限公司**  
供应商季度考核评分一览表

2019年3月 FM-29 A0

供应商	主要考核项目						总分	等级	备注
	品质 (40)	交期 (20)	服务 (15)	价格 (10)	配合 (10)	其它 (5)			
宁波水龙旺福包装用品有限公司	40	20	13	10	10	4	97	A	
宁波金生木业有限公司	38	20	15	9	8	5	95	A	
SINOMAX Kaika Foam	37	20	15	9	9	5	95	A	
南京双利化工厂	39	19	15	10	9	5	97	A	
慈溪市飞洋包装材料有限公司	39	19	15	9	9	5	96	A	

A级: 总分在90-100分, 采购优先  
B级: 总分75-90, 维持原正常采购  
C级: 总分60-75分, 需改进, 限量采购  
D级: 总分<60分, 不适宜供方, 不采购或分更换

Notation system of subcontractors

面料检验单

品名	规格	生产订单	44783
面料	供应商	供应商	新利莱
颜色	本色		
门幅	1.8m	日期	2019.3.28
要求克重(g/m2)	255		
实际检验结果			
门幅	1.8m		
克重	255		
颜色	本色		
色牢度	合格		
花色	合格		
布面	合格		
长副针	合格		
破洞	合格		
横结	合格		
油污渍	合格		
洗前	合格		
洗后	合格		
缩水率(%)	0%		
缩水率(度)	0%		

QC report by factory on foam

原辅料检验报告

物料名称: 纸壳	型号/规格:	送检日期: 2019.3.28	进货数量: >200			
供应商名称: 恒宇	检验日期: 2019.3.28	抽检数: 30				
检验依据: 检验标准及客户要求	订单号: 44783					
抽样标准采用 GB2828-2003 一般检验水平 II 级, AQL: CR1: 0, AC: 0, RE: 1 MAJ: 1.5, AC: 1, RE: 2 MIN: 4, AC: 1, RE: 2						
检验项目	质量要求	检验结果	不良数			处理方案
			CR1	MAJ	MIN	
纸箱 / 彩卡 / 商标	性质	纸箱硬度是否良好 (包装不变形即可), 符合客户包装要求。	✓			
	尺寸	符合订单要求, 纸箱长宽高偏差在±3mm 内, 彩卡在±2mm 以内	✓			
印刷	图案、文字清晰正确, 无错漏, 与样本资料保持一致	✓				
	墨色均匀无重印、露白、野墨现象	✓				
外观	整体图案无明显偏差, 套色准确无错位	✓				
	整洁、无脏污油渍、贴纸无错贴、漏贴现象	✓				
尺寸	符合采购订单要求, 公差控制在±2mm 内	✓				

QC report by factory on cartons

Raw material	
Type of raw material	Wood
Number of suppliers	2
Lead time	2 weeks
Origin	Shandong China / Dongbei China/ USA
Certification	FCS for chairs
Quality process	100%
Record / reports available?	Yes

Raw material	
Type of raw material	Painting
Number of suppliers	1
Lead time	1 week
Origin	N/A
Certification	Yes
Quality process	Can just look at the packing and the shape of the cans
Record / reports available?	No

Raw material	
Type of raw material	Marble
Number of suppliers	1
Lead time	2 weeks
Origin	Shandong
Certification	Yes

Quality process	100%
Record / reports available?	Yes

Raw material	
Type of raw material	Fabric
Number of suppliers	10
Lead time	25 days
Origin	N/A
Certification	Yes
Quality process	Comparing with color swatches
Record / reports available?	Yes

Hardware raw material	
Type of hardware	Basic hardware
Number of supplier	5
Lead time	1 weeeek
Origin	Ningbo
Certification	Yes
Quality process	No
Record / reports available?	No

Packaging raw material	
Type of packaging	200 lbs OK
Number of subcontractors	2
Lead time	2 weeks
Origin	Ningbo
Certification	Yes
Quality process	AQL
Record / reports available?	Yes

Packaging raw material	
Type of packaging	Styrofoam
Number of subcontractors	2
Lead time	2 weeks
Origin	Ningbo
Certification	Yes
Quality process	No
Record / reports available?	No

General comments from auditor
<ul style="list-style-type: none"> <li>- The factory well controls the materials they received with writing reports and notation about their suppliers</li> <li>- Should not have problem on lead times</li> </ul>
Score: 3/5

## Part 4: Quality Assurance System

### Quality system management certifications

Certificate n°1: N/A

Certificate n°2 : N/A

Others certifications: N/A

### Inspection track record by client

Last inspection recorded by client

No

### Quality Control in the factory

QC staff count

4

Q.C. manager

1

Complete writing quality control plan available

Yes

Record available

Yes

### In line QC

Is there In-line QC?

Yes

How is the inline QC setup?

100%

List of testing equipment

Common tools

Record / reports available?

Yes

Last results / record

Yes

### Final QC

Is there Final QC?

Yes

How is the final QC setup?

100%

List of testing equipment

Common tools

Tests performed

Basic tests

Record / reports available?

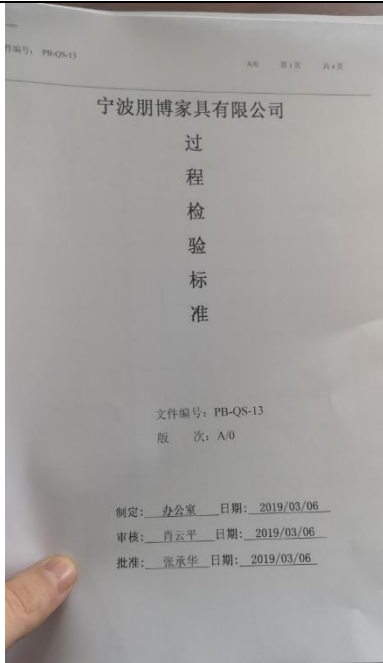
Yes

Last results / record

Yes

Related pictures

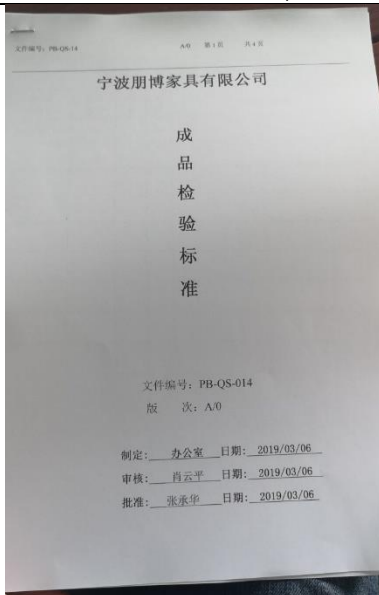
Quality management policy



检验项目	检测方法及设备	质量要求	缺陷分类		
			CR1	MA1	MIN
面装	目视	尺寸严格按照公司技术图纸与样板进行组装, 符合技术图纸要求或与样件一致		<input type="checkbox"/>	
	目视	不允许有划伤、磕碰等现象		<input type="checkbox"/>	
	目视	表面无脏污、斑点等现象			<input type="checkbox"/>
	目视	不允许出现参差不齐/歪斜			<input type="checkbox"/>
雕刻	目视	无明显色差	<input type="checkbox"/>		
	目视	转角不允许出现棱角粗细不均、脱落、偏长、偏短、不挺括等现象			<input type="checkbox"/>
	目视	连接牢固, 不均匀等不符合客户要求			<input type="checkbox"/>
	目视	表面无裂缝、划伤、磨损、破洞等现象	<input type="checkbox"/>		
雕刻	目视	不允许脏污、油漆等现象, 尺寸控制在要求公差内			<input type="checkbox"/>
	比对	不允许有长短不一		<input type="checkbox"/>	
	卷尺/直尺	尺寸符合客户或技术要求, 或与样品一致		<input type="checkbox"/>	
	目视	雕刻是否清晰, 位置是否有偏差(适用时)		<input type="checkbox"/>	
软包包板	目视	包装方式是否正确			<input type="checkbox"/>
	目视	不允许出现表面杂质、脏污、油污等现象	<input type="checkbox"/>		
	目视	产品包装内部要求平整, 不允许出现褶皱现象, 折叠方式按照客户要求要求进行折叠			<input type="checkbox"/>
	目视	包装袋有无破损开裂等现象			<input type="checkbox"/>
包装	目视	附件(彩卡、泡棉、商标、包装纸袋)等是否齐全且准确, 附件内容是否正确, 有无少放、多放、漏放现象, 贴纸位置是否正确	<input type="checkbox"/>		
	目视	附件(彩卡、泡棉、商标、包装纸袋)等是否齐全且准确, 附件内容是否正确, 有无少放、多放、漏放现象, 贴纸位置是否正确	<input type="checkbox"/>		
	目视	附件(彩卡、泡棉、商标、包装纸袋)等是否齐全且准确, 附件内容是否正确, 有无少放、多放、漏放现象, 贴纸位置是否正确	<input type="checkbox"/>		
	目视	附件(彩卡、泡棉、商标、包装纸袋)等是否齐全且准确, 附件内容是否正确, 有无少放、多放、漏放现象, 贴纸位置是否正确	<input type="checkbox"/>		

Semi finished product QC instructions

Semi finished product QC instructions



检验项目	检测方法及设备	质量要求	缺陷分类		
			CR1	MA1	MIN
面装	目视	表面不允许有脏污、油迹、划痕、划伤等缺陷	<input type="checkbox"/>		
	目视	表面不允许有脏污、油迹、划痕、划伤等缺陷		<input type="checkbox"/>	
	目视	尺寸符合客户要求或与样品一致		<input type="checkbox"/>	
	比对	不允许有长短不一		<input type="checkbox"/>	
雕刻	目视/直尺	产品尺寸符合客户要求或与样品一致, 尺寸误差在±10mm内		<input type="checkbox"/>	
	目视	雕刻是否符合客户要求		<input type="checkbox"/>	
	目视	边缘不允许有毛刺、开线、崩边、偏长、偏短等现象		<input type="checkbox"/>	
	目视	封边不允许出现毛刺、起口、开裂等现象		<input type="checkbox"/>	
雕刻	目视	无明显颜色/色差	<input type="checkbox"/>		
	目视/直尺	雕刻内容是否正确, 清晰, 雕刻位置需符合客户要求, 雕刻深度在2mm内, 雕刻要平整, 无松裂、脱落等现象			<input type="checkbox"/>
	目视	产品颜色搭配是否正确, 内/外包装搭配是否正确, 每块面积是否齐全准确	<input type="checkbox"/>		
	目视	产品包装内部要求平整, 不允许出现褶皱现象, 折叠方式按照客户要求要求进行折叠			<input type="checkbox"/>
包装	目视	包装袋有无破损, 是否漏放现象			<input type="checkbox"/>
	目视	附件(彩卡、泡棉、商标、包装纸袋)等是否齐全且准确, 附件内容是否正确, 有无少放、多放、漏放现象, 贴纸位置是否正确	<input type="checkbox"/>		
	目视	附件(彩卡、泡棉、商标、包装纸袋)等是否齐全且准确, 附件内容是否正确, 有无少放、多放、漏放现象, 贴纸位置是否正确	<input type="checkbox"/>		
	目视	附件(彩卡、泡棉、商标、包装纸袋)等是否齐全且准确, 附件内容是否正确, 有无少放、多放、漏放现象, 贴纸位置是否正确	<input type="checkbox"/>		
包装	目视	附件(彩卡、泡棉、商标、包装纸袋)等是否齐全且准确, 附件内容是否正确, 有无少放、多放、漏放现象, 贴纸位置是否正确	<input type="checkbox"/>		
	目视	附件(彩卡、泡棉、商标、包装纸袋)等是否齐全且准确, 附件内容是否正确, 有无少放、多放、漏放现象, 贴纸位置是否正确	<input type="checkbox"/>		
	目视	附件(彩卡、泡棉、商标、包装纸袋)等是否齐全且准确, 附件内容是否正确, 有无少放、多放、漏放现象, 贴纸位置是否正确	<input type="checkbox"/>		
	目视	附件(彩卡、泡棉、商标、包装纸袋)等是否齐全且准确, 附件内容是否正确, 有无少放、多放、漏放现象, 贴纸位置是否正确	<input type="checkbox"/>		

Finished product QC instructions

Finished product QC instructions

Inspection Tools



Marble stability test table

Inline QC

宁波朋博家具有限公司  
油漆生产日报及检验记录

日期	订单号	产品名称	油漆规格	数量	检验数量	合格数	不合格数	不合格原因	备注
2019.11.10	2019.11.10	椅子	300	300	300	0	0		
2019.11.11	2019.11.11	椅子	300	300	300	0	0		
2019.11.12	2019.11.12	椅子	300	300	300	0	0		
2019.11.13	2019.11.13	椅子	300	300	300	0	0		
2019.11.14	2019.11.14	椅子	300	300	300	0	0		
2019.11.15	2019.11.15	椅子	300	300	300	0	0		
2019.11.16	2019.11.16	椅子	300	300	300	0	0		
2019.11.17	2019.11.17	椅子	300	300	300	0	0		
2019.11.18	2019.11.18	椅子	300	300	300	0	0		
2019.11.19	2019.11.19	椅子	300	300	300	0	0		

Factory own QC report

宁波朋博家具有限公司  
出货检验报告

订单号: 2019.11.10 品名: 椅子 数量: 300

检验日期: 2019.11.10

检验项目: 外观、尺寸、结构、油漆、包装、标识

检验结果: 合格

检验员: 王明

检验日期: 2019.11.10

检验地点: 2019.11.10

检验数量: 300

合格数量: 300

不合格数量: 0

不合格原因: 无

检验结论: 合格

检验员: 王明

检验日期: 2019.11.10

检验地点: 2019.11.10

检验数量: 300

合格数量: 300

不合格数量: 0

不合格原因: 无

检验结论: 合格

Factory own QC report

宁波朋博家具有限公司  
组装生产日报及检验记录

日期	订单号	产品名称	规格	数量	检验数量	合格数	不合格数	不合格原因	备注
2019.11.10	2019.11.10	椅子	300	300	300	0	0		
2019.11.11	2019.11.11	椅子	300	300	300	0	0		
2019.11.12	2019.11.12	椅子	300	300	300	0	0		
2019.11.13	2019.11.13	椅子	300	300	300	0	0		
2019.11.14	2019.11.14	椅子	300	300	300	0	0		
2019.11.15	2019.11.15	椅子	300	300	300	0	0		
2019.11.16	2019.11.16	椅子	300	300	300	0	0		
2019.11.17	2019.11.17	椅子	300	300	300	0	0		
2019.11.18	2019.11.18	椅子	300	300	300	0	0		
2019.11.19	2019.11.19	椅子	300	300	300	0	0		

Factory own QC report



Non conform products area

**General comments from auditor**

- The factory has a complete intern QC plan
- They control the raw materials, the inline prod and the final prod and also AQL on products already packed with writing reports for each part
- The quality of final products seemed good

**Score: 3.5/5**



## Part 5: Corporate Social Responsibility

Description of the labor conditions	According to the factory	
Base Salary / compensation	Min: 4500 Average: 5800 Max : 12000	Local minimum wage: 3000
Working Hours	8 – 12 13-17	
Weekly overtime (frequency/till what time)	6-8 2 days / week	
Weekly day off	1	

### Security

#### General

Security manager	1
Written security rules available	Yes but not enough


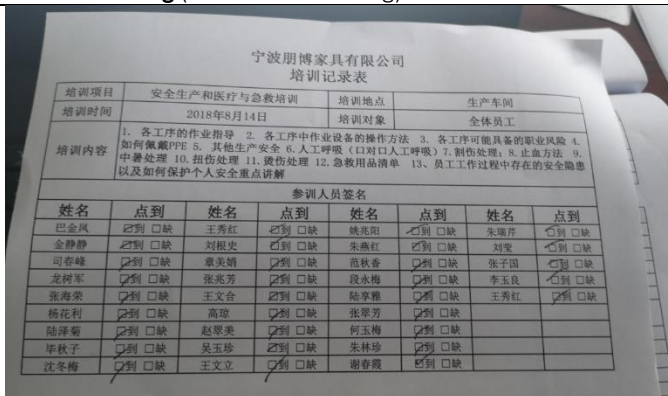


#### Individual protection for the worker

Protective mask (simple for wood cutting/sanding workers, with filters for painters)	Yes
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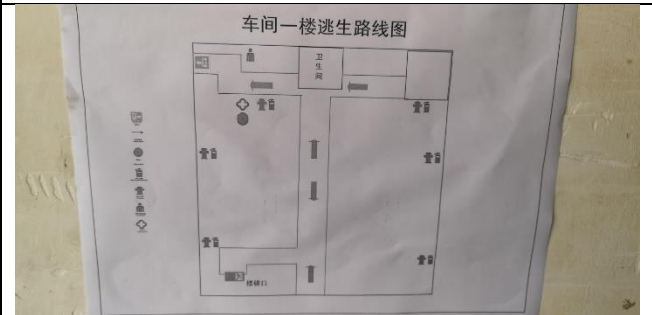








Protective apron (write NA if not applicable)	Yes for painting
Protective gloves (write NA if not applicable)	Yes





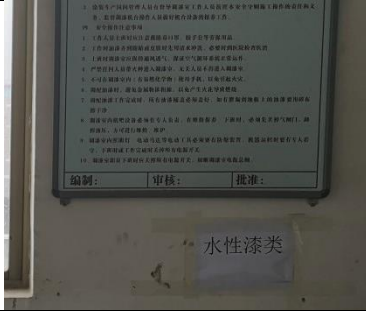
Safety shoes/boots (write NA if not applicable)	N/A
Safety earplugs (write NA if not applicable)	Yes
Safety glasses (write NA if not applicable)	Yes
First aid for the worker	
First aid kits with full content	Yes BUT no list
	
First aid training (date of last training)	Yes 2018/08/14
	
Time to the nearest medical facility	5 min
Security of the machine	
Emergency stop button on the machine	Yes
	
User safety guidelines for the machine	Yes
Security of the facilities	
Security floor marking	Yes

	
Lightning of the facilities	Average
	
Dust vacuum system	Only on each machine, NO general vacuum system
	
Cleanliness of the facilities	Not good due to no general vacuum system
Ventilation of the facilities	Not good due to no general vacuum system
Preventive / corrective actions	Install general vacuum system

Fire equipment	
Fire system alarm at every floor/workshop	Yes
Evacuation instructions	Yes
	
Floor marking with arrows to the closest evacuation exit	Yes

	
<p>Evacuation exits (sign, unlocked and unblocked)</p>	<p>Yes</p>
<p>Fire hoses</p>	<p>Yes</p>
	
<p>Extinguishers in every workshop (pressure, state, visible and accessible)</p>	<p>Yes</p>
	
<p>Sprinklers</p>	<p>No</p>
<p>Fire evacuation drills</p>	<p>Yes</p>
	
<p>Assembly point</p>	<p>Yes</p>

### Hazardous products

<b>Storage condition of the hazardous products</b> (isolated, locked and ventilated, storage on shelves retention tanks)	Locked, but no shelves. Lots of windows so well ventilated Marking / liquid evacuation system / eyes cleaning system are all under construction now
	
<b>Access to the hazardous products</b>	Just by one person
<b>“Material Safety Data Sheet” and warning</b>	Yes but not enough
	
<b>Water outlet/eye wash device near the hazardous products storage</b>	Yes but not finished at the time of the audit
<b>Handling equipment</b>	Yes
<b>Training for the handling of toxic products</b>	Yes

### Hygiene

<b>Drinking water outlet</b>	Yes
<b>Canteen/Drinking/Kitchen facilities</b>	No
<b>Sanitary facilities</b>	Yes
<b>Dormitory conditions</b>	Outside of the factory

### General comments from auditor

- The factory is making effort on the toxic products condition (add shelves, evacuation system, eye cleaning system)
- The workers have annually fire / security / first aid / toxic products trainings
- BUT because there is no general dust vacuum system, the place is dark, dirty and workers inhale dust all day long

**Score: 1/5**

## CONCLUSION

### OVERALL ASSESSMENT BY THE AUDITOR

<b>What are/is the production bottleneck</b>
Chair iron legs
<b>Is the actual production in over or under his production capacity?</b>
under
<b>Are the employee behavior appropriate to the working environment?</b>
Good
<b>Is the production workflow adapted/effective?</b>
Yes
<b>How is the overall quality of the finished product?</b>
Good
<b>How does the factory manage his production plan day by day? Please describe it</b>
Morning meetings

### CORRECTIVE ACTION & IMPROVEMENT PLAN NEEDED

Install a general dust vacuum system
Install sprinklers
As the factory does a lot of chairs, invest in some better testing equipment to avoid some external lab testing issues
Add some advertising on walls about security and manutention
Add lamps

### IMPORTANT REMARKS

<p><b>Production</b></p> <ul style="list-style-type: none"> <li>- The factory seems to be well organized and has a small turnover of the workers = stability for the production</li> <li>- They just started export for more than 1 year, so they still need to hire more workers if they want new customers</li> <li>- They have been controlled by the government about environment and the report is solid, we won't have a closing of the factory in the middle of the prod for environmental issues</li> </ul> <p><b>Procurement</b></p> <ul style="list-style-type: none"> <li>- The factory well controls the materials they received with writing reports and notation about their suppliers</li> <li>- Should not have problem on lead times</li> </ul> <p><b>Quality</b></p> <ul style="list-style-type: none"> <li>- The factory has a complete intern QC plan</li> <li>- They control the raw materials, the inline prod and the final prod and also AQL on products already packed with writing reports for each part</li> <li>- The quality of final products seemed good</li> </ul> <p><b>CSR</b></p> <ul style="list-style-type: none"> <li>- The factory is making effort on the toxic products condition (add shelves, evacuation system, eye cleaning system)</li> <li>- The workers have annually fire / security / first aid / toxic products trainings</li> <li>- BUT because there is no general dust vacuum system, the place is dark, dirty and workers inhale dust all day long</li> </ul>
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